

**FORMAT - B**

**Declaration of Service Level Standards Notification Format for the year 2017-2018**

Name of the Urban Local Body Tiruppur Corporation	Name of the Corporation Commissioner Thiru.K.Sivakumar.M.A	Postal address with PIN code Commissioner, Tiruppur City Municipal Corporation	0421-2240852,0421-2240153 &Fax No. 0421 Phone & Fax nos. 2237851	Email Id / Web address commr.tiruppur@tn.gov.in
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Water Supply Indicators											
Coverage of water supply Connection	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply		Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges	Bench mark	
				Current 2017-18	Target 2018-19					Current 2017-18	Target 2018-19
82.81 %	77.57 %	111.76 LPCD	113.73 LPCD	97.77 %	97.62 %	19.20 %	18.34 %	1 hr once in alternate days	1 hr once in alternate days	100%	100%
100%	135 lpcd	100%	20%	24 Hrs	100%	80%	100%	100%	90%	100%	90%

**Sewage Management (Sewerage and Sanitation)**

Coverage of toilets	Coverage of sewerage network services	Collection efficiency of the sewerage network	Adequacy of sewerage treatment capacity	Quality of sewerage treatment		Extent of reuse and recycling of treated sewerage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewerage management	Efficiency in collection of sewerage charges		Bench mark		
				Current 2017-18	Target 2018-19				Current 2017-18	Target 2018-19	Current 2017-18	Target 2018-19	Current 2017-18
100%	100%	100%	100%	100%	100%	20%	80%	100%	90%	100%	100%	100%	
7.14%	7.36%	7.91%	7.96%	14.07 %	14.09 %	47.61 %	49.41 %	80.77 %	83.33 %	11.00 %	10.89 %	99.9%	98.96 %

Solid Waste Management indicators

Bench mark	Household level coverage of solid waste management services	100%	Efficiency of collection of municipal solid waste	100%	Extent of segregation of municipal solid waste	100%	Extent of municipal solid waste recovered	80%	Extent of scientific disposal of municipal solid waste	100%	Efficiency in redressal of customer complaints	80%	Extent of cost recovery in SWM services	100%	Efficiency in collection of SWM charges	90%
		100%	100%	100%	18.87%	23.77%	37.73%	48.49%	0	0	88%	89.85%	10.80%	14.22%	100%	100%

Storm water drainage indicators

<b>Coverage of storm Water drainage network</b>		<b>Incidence of Water logging/loading</b>	
Benchmark	<b>100%</b>	<b>0%</b>	
	Current 2017-18	Target 2018-19	Current 2017-18
	66.77%	73.15%	0

Commissioner,  
Tiruppur City Municipal Corporation

*Mr. M. S. S. S.*  
26/9/18

*M. S. S. S.*  
26/9/18